

# Performance Management Update

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NC DSS DIRECTOR'S WEBINAR

JANUARY 6, 2015

# Foster Care Caseworker Visits

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As required under Title IV-B, subparts 1 and 2 of the Social Security Act, states must address in their Title IV-B Annual Progress and Services Report, a report on Monthly Caseworker Visits to children in foster care (section 424(f) of the Act).

- Beginning with FY 2011, States were required to ensure that the total number of monthly caseworker visits to children in foster care was not less than 90 percent of the total visits that would be made if each child were visited once per month.
- At least 50 percent of the total number of monthly visits made by caseworkers to children in foster care must occur in the child's residence.
- Sections 424(f)(1)(B) and 424(f)(2)(B) of the Act require a reduction in FFP for failure to meet the required targets.

# Foster Care Caseworker Visits

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<b>If the title IV-B agency falls short of statutory percentage by:</b>	<b>The Federal match for the title IV-B, subpart 1 will be reduced by:</b>
Less than 10%	1 percentage point
10% to less than 20%	3 percentage points
20% or more	5 percentage points

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- Although NC has generally met or exceed the required targets, this has not always been the case:

Measure	Description	Federal Fiscal Year										
		2008		2009		2010		Federal Target	2011	2012	2013	2014
		NC Target	Score	NC Target	Score	NC Target	Score		Score	Score	Score	Score
1	Percentage of visits made on a monthly basis by caseworkers to children in foster care	45	30	58	67	77	81	90	90	95	93	92
2	Percentage of visits that occurred in the residence of the child	74	79	74	82	75	85	75	87	89	89	89

- A change in the required reporting methodology resulted in significant improvement in NC's Measure 1 Score in FY 2012, but that "boost" to our score has since been diminishing.

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- For FFY 2015, the Federal Target for Measure 1 will increase to 95%.
- In order for us to achieve that Target and avoid financial penalties, counties will need to place emphasis on insuring that every child in foster care is visited by a caseworker at least once each month, preferably in their place of residence.
- As we are already three months into the FFY, the time to start is NOW.
- If you need assistance tracking Caseworker Visits contact your Children's Services Program Representative or the Performance Management Section.

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- There is room for improvement. The following is a summary of how counties have performed in the past few years:

FFY	Counties Meeting Targets	
	Measure 1	Measure 2
2010	81	87
2011	77	94
2012	90	91
2013	77	94
2014	67	91